

Comparisons of Job Characteristics

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Compare Knowledge

Compare Skills

Compare Abilities

Compare Detailed Work Activities

Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	14.2	13.2	0	Current knowledge level may be sufficient
Food Production	2.1	5.0	6.0	>	Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	8.6	9.2	0	Current skill level may be sufficient
Persuasion	7.4	8.0	7.6	0	Current skill level may be sufficient
Negotiation	6.8	7.4	6.7	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 88

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	11.8	9.7	<	Some improvement in abilities may be required
Oral Comprehension	12.5	11.1	9.6	<	Some improvement in abilities may be required
Speech Recognition	9.9	10.0	9.7	0	Current ability level may be sufficient
Trunk Strength	5.7	7.6	7.6	0	Current ability level may be sufficient
Stamina	4.0	5.7	5.2	0	Current ability level may be sufficient
Gross Body Coordination	3.9	5.6	4.4	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 85

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Work Activities	Exclusivity of Activity
Balance cash register	85
Calculate monetary exchange	67
Collect payment	49
Order or purchase supplies, materials, or equipment	35
Provide customer service	14
Schedule restaurant reservations	89
Understand government health, hotel or food service regulations	68
Use cash registers	70
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 94

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)
Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer displays	18
Computers	1
Cooking and warming equipment	27
Data management and query software	1

Food and beverage dispensing equipment	35
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.